

Customer Care Representative

Ditch the retail hours and put yourself on a career path in a professional office environment Monday-Friday, 8am-5pm.

If you are outgoing, motivated, articulate, positive, curious, focused, reliable, and responsible – *someone who can face down a challenge and doesn't let obstacles get in the way* – then we want to hear from YOU.

At CCI Solutions, we believe in creating amazing customer experiences, and we're looking for people who feel the same to join our brand-new Customer Care Center. CCI Customer Care is guided by the belief that our customers deserve the best AVL solution combined with exceptional services to create the ultimate customer experience.

Working with Audio, Video, and Lighting customers across the country, the Customer Care Representative is an integral part of delivering CCI's world-class, second-to-none, services, and support. Taking a customer-first, proactive approach, our Customer Care Team understands the unique requirements of each customer and manages day-to-day customer service and support needs.

As a CCI Customer Care Rep, a monthly salary plus quarterly and annual bonuses and a comprehensive benefits plan including Medical, Dental, Vision, and Life, as well as 401(k) plus company match, and paid vacation and sick leave.

To apply, please email your resumé to hr@ccisolutions.com.

CCI Solutions is a nationwide integrator and supplier of professional audio, video, lighting, acoustics and recording solutions.